



## *Let us create those complex reports for you*

Writing reports can be a time-consuming and complex process. It often requires specialist training and can be a burden on your IT team. Jade Logistics provides a report writing service which allows your team to focus their time and effort on what matters most.

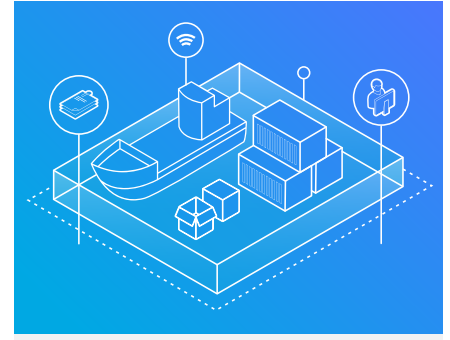
### **How does it work?**

If you need a new report and choose to use our report writing service, the first step is to contact our Master Terminal™ service team.

Contact the team: [assistance@jadelogistics.com](mailto:assistance@jadelogistics.com)

### **Master Terminal's report writing service features:**

- Create new reports with your specific requirements
- 24/7/365 availability
- Fixed price
- A central point of contact for all your report writing needs
- Future-proof your reports with lifetime support



### With you every step of the way

From the moment you contact us, our team will guide you through the entire process from obtaining your requirements, including the structure of your report, the information you want to display, and how they relate to each other, through to the final deployment at your terminal. You tell us what you want and we will create it for you.

### 24/7/365 availability

Our team is available **24/7/365** so there will always be someone available to talk to. We understand that report writing is an iterative process so we will work closely with you throughout.

Our principle is simple; your report will not be considered complete until you are completely satisfied.

### Future-proof your reports

The real benefit to your business comes afterwards. Once we have created a report for you, the final version will be supported going forward.

This means that you can be assured that our Master Terminal service team will resolve any issues relating to this report that you may have in the future.

All of this is provided for a low, one time fee. We can also make changes to any supported report for a small additional charge.

So, why not let our experts take the headache out of your report writing so you can get on with running your business?

If you want to know more about our report writing service please contact your Business Manager today.

To learn more about support services for Master Terminal by Jade Logistics, visit: **[jadelogistics.com](http://jadelogistics.com)**

## About Master Terminal from Jade Logistics Group

*Designed to handle all cargo types in one integrated system, Master Terminal is the world's leading terminal operating system (TOS) for mixed cargo ports.*

*Master Terminal is licensed at over 120 terminals worldwide, from vehicle terminals in Italy to steel terminals in North America.*

*Implementation is the key to success, and our implementation record is second to none in the industry. Our proven and robust methodology, partnership approach, thorough training and unrivaled implementation timeframes deliver tangible results fast.*

*Jade Logistics has been designing, building, and supporting innovative logistics software since 1993. Our experienced people understand the global logistics industry and are the foundation on which we build long-term relationships with our customers.*

*We have offices in New Zealand, Australia, USA, the Netherlands, Switzerland, the United Arab Emirates, and Indonesia.*

*For more information, visit us at **[jadelogistics.com](http://jadelogistics.com)***